RESUME

RAVI YADAV

B.Tech. – Computer Science & Engineering

Diploma in C.S.E.

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Career Objective

Passionate about implementing and launching new projects. Ability to translate business requirement into technical solutions. Looking to start the career as an entry level software engineer with a reputed firm driven by technology.

Academic Qualifications

Course	Stream	University/Board	Percentage	YOP
B.Tech	Computer Science & Engineering	R.G.P.V	8.0 CGPA	2022
Diploma	Computer Science & Engineering	R.G.P. V	6.73 CGPA	2019
12th	PCM	Open School (NIOS)	59.60%	2017
10th	All Subject	M.P. Board	47.50%	2012

Technical Skills

- **Programming Language: -** C , C++ , JavaScript , Bootstrap , HTML , CSS , NodeJS.
- **Operating Systems** - Windows, Linux, Mac OS.
- **Tools** - Notepad, VS code.

Work Experience

Teleperformance India (CRM Services India Pvt Ltd) Customer care executives (CCE), 21 Feb'18 to 1 Jun'18 Worked with CRM Services India Pvt Ltd.'s clients like **Flipkart & Emirates Integrated**

Telecommunications Co. Analysed customer purchasing habits, returns, and complaints to make adjustments to their customer. Experienced working with CRM.

Trainings

Now Learning- **MERN Stack Web Development** from Universal Informatics.

Achievement

- Open-Source Software Development, Linux and Git (The Linux Foundation Coursera).
- IT Fundamentals for Cybersecurity (IBM).

Declaration

I hereby declare that all the information given by me is true to the best of my knowledge.

Place : Indore **RAVI YADAV**